



# VISA PLATINUM

Welcome to a **world of privileges** with the premium Visa Platinum card from KSB Commercial Bank!

Your Visa Platinum card offers enhanced capabilities, international services, and premium benefits for travel and everyday financial transactions.

In this guide, you will find information on how to activate your card, what privileges are available to you, and how to use them.

This guide is always available in the header of the Bank's Instagram profile.



## **Important!**

Do not transfer or sell your bank card, its details (PIN code, CVV/CVC code), or your login credentials, passwords, or any other access data to third parties.

The cardholder bears responsibility, in accordance with the legislation of the Kyrgyz Republic, for transferring or selling the card or access data, as well as for any transactions carried out by third parties.

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from KSB Commercial Bank



## Card Activation

To start using your card, perform your first transaction with PIN entry. Contactless payments may be unavailable until this is done.

### PIN Code Setup

The PIN code for the card is set independently in the KSB Online mobile application. To do this:

1. Open the KSB Online app and log in.
2. Go to the "Cards" section.
3. Select the required card.
4. Open the "Security" section.
5. Tap "Change PIN."
6. Enter new PIN.
7. Confirm the new PIN code by entering it again.



### Contactless Payment Activation

Perform any transaction requiring PIN entry:

- insert your card into a KSB Commercial Bank ATM or any other ATM that supports Visa.
- insert your card into a POS terminal and make a purchase by entering your PIN code.
- swipe your card using the magnetic stripe and confirm the transaction with your PIN code.





## Visa Platinum Privileges

All of the privileges listed below are provided by the international payment system Visa and its program partners. The terms of provision, number of visits, and list of services are determined by Visa's rules and may be subject to change.

KSB Commercial Bank is not responsible for any changes to the terms of Visa programs and its partners. The current terms are available on the official Visa website.



**Current terms**

scan or tap to follow the link



## Access to airport lounges via the DragonPass program

The Visa Platinum card provides access to more than 1,200 airport lounges worldwide through the DragonPass program.

**2 complimentary visits per year;** each additional visit costs USD 32.

### Instructions for accessing Business Lounge via Visa Airport Companion

- Download the Visa Airport Companion app
- Register in the Visa Airport Companion app
- Find a lounge and tap "Walk In", then tap "Membership" to get your digital access
- Present your digital access to the lounge staff



**Dragon Pass  
(Visa Airport Companion)**



## Fast Track

The Visa Signature card provides from **2\* complimentary fast-track passes per year** for pre-flight procedures (check-in, security screening, and passport control) through a dedicated lane at airports across Europe.



\*Detailed terms of Fast Track usage are available on the Visa website (QR code above)



## Visa Concierge Service (24/7)

A professional concierge service is available to you 24/7 and is ready to assist with hotel reservations, restaurant bookings, event tickets, as well as any other requests during your travels or in everyday life.

### Instructions for accessing Business Lounge via the Concierge Service

- Go to the Visa Concierge chatbot and tap the "Lounge" button in the main menu
- Check the availability of the service for your added cards
- Tap "Get a digital membership card" to receive access
- Present your digital access to the lounge staff



Visa  
Concierge Service



## Insurance and Protection

The Visa Platinum card includes insurance and protection programs:

- missed flight
- compensation for flight and baggage delays
- purchase protection

## Travel Privileges

Cardholders have access to special offers and services when traveling:

- special offers and discounts on hotel bookings
- offers on car rentals
- international discounts and promotions from Visa partners



Current Visa  
Offers

